

## Allianz Global Assistance Feedback Form

The ultimate goal of Allianz Global Assistance is to serve our customers with disabilities to the best of our abilities. Any comments regarding our services and our commitment are appreciated.

Please indicate the date of your visit (dd/mmm/yyyy):

Please tell us which department you dealt with:

How satisfied were you with the accessible customer service received from the department indicated above?:

Using the scale below, how accessible were our services?

1    2    3    4    5    6    7    8    9    10

Please identify what Allianz Global Assistance could have done to improve our services in terms of accessibility?

### How can we help?

In Canada:  
Allianz Global Assistance  
P.O. Box 277  
Waterloo, ON  
N2J 4A4 Canada  
Phone 519 742 2800  
Fax 519 742 9471  
Website [www.allianz-assistance.ca](http://www.allianz-assistance.ca)

In the USA:  
Allianz Global Assistance  
P.O. Box 71987  
Richmond, VA  
23255-1987 USA

Legal Entities:  
AZGA Service Canada Inc.  
AZGA Insurance Agency Canada Ltd.

Please provide any additional comments you may have:

Would you like a representative from Allianz Global Assistance to follow up with you regarding this feedback?

If yes, please provide your contact information below:

First Name:

Last Name:

Address:

City:

Postal Code:

Phone Number:

Email:

Please provide us with your preferred contact method:

**How can we help?**